Prof.in i.R. Dr.in Geraldine Fitzpatrick

Geraldine Fitzpatrick Consulting – Developing People & Culture
Univ. Professor i.R, TU Wien Human Computer Interaction Group

Education

2016-2018:	Master of Science in Applied Positive Psychology and Coaching Psychology University of East London, UK (Distinction)
1993-1998:	PhD in Computer Science & Electrical Engineering --*awarded Dean's Commendation*-- The University of Queensland, Australia *Title*: The Locales Framework: Understanding and Designing for Cooperative Work (published as monograph in Kluwer CSCW Book series)
1989-1992:	Bachelor of Information Technology, 1st Class Honours --*awarded University Medal*-- The University of Queensland, Australia
1976-79; 83:	Certificate in General Nursing; Certificate in Midwifery --*awarded Milton Prize*--

Positions

Institution	*Position*	*Dates*	*Key activities*
Geraldine Fitzpatrick Consulting, Focus20	Consultant	2008 - present	Facilitator, speaker, trainer, academic leadership/executive coach, mentor since 2008
TU Wien	*ProjAss* *Retired Professor* Full Professor of Technology Design and Assessment Head of Institute Head Human Computer Interaction (HCI) Group	*Oct 2023 - Sept 2024* *[30.09.2023]* Oct 2009 – Sept 2023 Oct 2009 – Dec 2017 Oct 2009 – Sept 2023	*[TU Mandatory retirement]* Leadership of Institute of Design and Assessment of Technology, incl Multidisciplinary Design Group, Human Computer Interaction Group, CAAT http://igw.tuwien.ac.at/ (to end 2017 when re-structured); Leadership of HCI Group - http://igw.tuwien.ac.at/hci Establishing interdisciplinary research and teaching agenda in HCI and related areas; supervising PhD and Masters students; managing research projects.
University of Sussex	Senior Lecturer, Director Interact Lab	June 2003 – Sept 2009	Lead a research group, managing multiple inter-disciplinary research projects; Supervising PhD and Masters students; Teach UG and PG HCI and related courses.
Sapient Ltd London	Senior Manager (User Experience)	April 2001 – June 2003	Business and technology consultancy. Client-driven user research, experience modelling, participatory design, business development, collaboration with design and development teams
Distributed Systems Technology Centre,	Snr Research Scientist Project leader	Sept 99 – Jan 2001 June 98 –	Establish/lead research group; manage multi-disciplinary collaborations. Research & consultancy into Computer Supported Cooperative Work (CSCW), health informatics,

Australia		Jan 2001	telemedicine, knowledge management.
Hospital & community healthcare	Clinical and management positions	1979 – 1997	Various positions including: midwife, charge nurse, ENT Theatres/OPD; antenatal educator; Private midwifery practice

Professional Development

Certified Strengthscope Coach - Individuals, Team and Leadership, Aug-Sept 2024
Fearless Culture Course July-Sept 2024
Action Learning Set Facilitator Training, 3D Coaching 2023 (10 hrs)
Unlocking EQ course, Six Seconds, 2023 (6.5 Approved Coach Specific Training Hrs)
Dare to Lead™ Program, Lead with Courage 2020 (24 hrs)
Leadership Development Training Programme, Aspire Leadership Ltd, 2019 (16 hrs)
Meditation and Mindfulness Teacher Training Certificate, 2016
ResultsCoaching Systems – Foundation, Executive, Toolkit, Intuitive, Team, 2008-2009 (97 hrs)

Selected Awards and Recognitions

TU Wien Informatics Best Teacher Award (2023)
ACM SIGCHI Lifetime Service Award (2022) and ACM SIGCHI Open Session on Service Leadership (Nov 2022) Video 59:43 mins
ACM Distinguished Speaker (2015-2023)
> "Renowned International Thought Leaders Speaking on the Most Important Topics in Computing Today"

IFIP Fellow (2020)
IFIP TC-13 Pioneer Award, (2019)
> "Honour(s) the greatest contributors to the development and growth of the field of human-computer interaction (HCI)"

ACM Distinguished Scientist (2016)
> Awarded to people "who have achieved significant accomplishments or have made a significant impact on the computing field"

Example Research Culture / Leadership Development

Podcast: Founder and host of Changing Academic Life podcast series;

Facilitator, speaker, trainer, academic leadership/executive coach since 2008
Example topics:
> Leadership, diversity and inclusion, mentoring, teams/collaboration, power skills, Academic life, wellbeing, careers, research evaluation

Example offerings:
> Academic professional development workshops for PhD students, early career researchers, academic leaders, faculty deans - internationally
> 'Academic Leadership Development' courses for Informatics Europe

Example Keynotes, Talks

50+ Invited **plenary keynote presentations** at international scientific conferences, plus 60+ invited talks e.g. a selection of keynotes:
> EASE2021, online; INTERACT2021, Italy; Greek ACM-W 2019, Athens; Austrian Health Targets 2019, Vienna; IndiaHCI2018, Bangalore; SIGUCCS2018, Orlando; ECSS2018, Gothenburg; VL/HCC2018, Lisbon; CHIuXiD2018, Yogjakarta

TEDx TUWien talk 'The Craziness of Research Funding'

Invited **presentations to BMBWF, the Austrian Federal Ministry** of Education Science and Research
> *Values in evaluating science – what values, whose values, what is important?* (Workshop talk and discussion facilitation, May 2023)
> *Evaluation and diversity: enabling academics to craft **their** impactful career path* (Jan 2023)

Example Senior Professional/Service Roles

Professional:
Mentor, ACM Senior level awards 2023-2024
ACM Distinguished Member Selection Panel (2018-2022)
     Chair (2022), Deputy Chair (2021)
EUSSET Lifetime Achievement Award Selection Committee (2020-2023)
IFIP TC-13 Pioneer Award Committee (2012-2023), Chair (2023)
International steering committees (SC)
     CHI SC (2019-ongoing); CSCW SC (2012-2016)
IFIP TC-13 Austrian Representative (2015-2023)
Member UK EPSRC Peer Review College (2006-2023)
     And numerous other National Funding Councils
Assoc Editor, Springer CSCW Journal (2003-2018)
Conference general co-chair for [ACM SIGCHI CHI2019](#)
     Premier international HCI conference with ~4000 attendees
Numerous other senior conference chair/journal roles

Faculty/Uni:
Founding member of TU Wien Pilot Research Ethics Committee (2019-2023)
Member TU Wien Code of Conduct Working Group (2022-2023)
Member TU Informatics Fakultätsrat/Faculty Board (2017-2020; Ersatz 2020-2023)
Member various TU Study Commissions, Appointment & Habilitation committees

Example International Advisory Board, Faculty Evaluation Panels

International Department/School Advisory Boards:
     Dept. of Informatics, Uni of Zurich, Switzerland (2014-2023)
     School of Architecture, Design and Planning, Uni of Queensland, Australia (2021-)

International Faculty Evaluation panels:
     Eindhoven University of Technology, Netherlands
     Department of Computer Science, Reykjavik University, Iceland
     Dept Informatics, Uni of Zurich, Switzerland
     Dept Multimedia & Graphic Arts, Uni of Cyprus, Cyprus

International Project/Programme Advisory Boards – numerous
     Including four at Copenhagen universities

Research areas

Main research areas: people and technology, at the intersection of technical, social science and design disciplines with a focus on social interaction, collaboration, personal development.

Broad topic areas include: Human computer interaction (HCI); Health Informatics; Computer supported cooperative work (CSCW); Pervasive and mobile computing.

Focus areas include: eHealth, healthcare/selfcare, well-being; older people; personal reflection/change, social emotional skill development; values in computing; collaboration.

Particular expertise: qualitative and mixed methods for studying work and life contexts and technologies in use; participatory design methods for developing new technologies.

Funding

Achieved external funding as co-investigator or principle investigator in **over 30 collaborative multidisciplinary** research grants, variously involving international academic, industry and public sector partners. 2003-2022.

Teaching and Supervision

Teaching at Bachelors, Masters and PhD levels.
  Example courses:

From Surviving to Thriving: Crafting your good professional life (developed in 2021 for TU Wien Informatics PhD School as 3 ECTS course; also taught at other universities throughout Europe)

User Research Methods; Fundamental Research Methods; eHealth; HCI and Healthcare; Mobile Computing in Health Care, Applications in Health Care

Teaching at international summer/winter schools, invited guest lectures – numerous

Supervised 20 PhD students to successful completion, (Katta Spiel awarded ACM SIGCHI Outstanding Dissertation Award 2020); 200+ Masters theses (2 awarded best thesis prize, 1 awarded best thesis poster);

Examined 31 international/national PhD theses.

Publications

Published monograph and over 300 peer-reviewed publications

Full publication list can be provided.

- H-index: 59; Citations 11858 – (Google Scholar – as at Aug 8 2024)
- Awards: 5 Best Papers, 9 Honorable Mention papers, 1 Best Demonstration / 2 Poster

Selected Journal Publications (illustrating range of topics, venues, and co-authors)

1. Schwaninger, I., Carros, F., Weiss, A., Wulf, V., Fitzpatrick, G. (2022) Video Connecting Families and Social Robots: From Ideas to Practices Putting Technology to Work, *Universal Access in the Information Society*, https://doi.org/10.1007/s10209-022-00901-y

2. Posch, I. Fitzpatrick., G. (2021) The Matter of Tools: Designing, Using, and Reflecting on New Tools for Emerging eTextile Practices. *ACM Trans. Comput.-Hum. Interact* (TOCHI), 28:1 Article 4. https://doi.org/10.1145/3426776

3. Michel, T., Tachtler, F., Slovak, P. Fitzpatrick, G. (2020) Young People's Attitude Toward Positive Psychology Interventions: Thematic Analysis. *JMIR Human Factors* 2020;7(4):e21145 DOI: 10.2196/21145

4. Spiel, K., Brule, E., Frauenberger, C., Bailly, G. and Fitzpatrick, G. (2020) In the Details: The Micro-Ethics of Negotiations and In-Situ Judgements in Participatory Design with Marginalised Children. *Co-Design*, vol. 16. Issue 1, pp 45-65, DOI: https://doi.org/10.1080/15710882.2020.1722174.

5. Holton Møller, N., Fitzpatrick, G., and Le Dantec, C. Assembling the Case: Citizens' Strategies for Exercise of Authority and Personal Autonomy in Social Welfare. In *PACM on Human-Computer Interaction*, Vol. 3, No. GROUP, Article 244 (December 2019), 21 pages. DOI: https://doi.org/10.1145/3361125.

6. Hallewell Haslwanter, J., Fitzpatrick, G., Miesenberger, K. (2018) Key factors in the engineering process for systems for aging in place contributing to low usability and success. *Journal of Enabling Technologies*, 12, 4, 186-196, Emerald Publishing Ltd.

7. Frauenberger, C., Rauhala, M. and Fitzpatrick, G. (2017) In-Action Ethics. *Interacting with Computers*, Vol. 29, No 2, pp. 220-236. doi 10.1093/iwc/iww024.

8. Slovak, P., Frauenberger, C. and Fitzpatrick, G. (2017) Reflective Practicum: a Framework of Sensitising Concepts to Design for Transformative Reflection. In *Proc CHI 2017*, ACM, New York, NY, pp. 2696-2707. [Best Paper – top 1%]

9. Nunes, F., Verdezoto, N., Fitzpatrick, G., Kyng, M., Grönvall, E., and Storni, C. (2015) Self-care Technologies in HCI: Trends, Tensions, and Opportunities. *ACM Trans. On Computer-Human Interaction (TOCHI)*, 2015, 22:6, article 33.

10. Fitzpatrick, G. and Ellingsen, G. (2013) A Review of 25 Years of CSCW Research in Healthcare: Contributions, Challenges and Future Agendas. *Computer Supported Cooperative Work (CSCW), Vol 22, No 4-6, pp 609-665.*

Monograph: Fitzpatrick, G. (2003) "*The Locales Framework: Understanding and designing for Wicked Problems*", Kluwer Academic Publishers.